





# "โรงแรมหรู ในเมืองดังของอลาสก้า

## บ้านพักดี ใกล้สนามบิน เข้าเมืองง่าย"

### **Employer Status: Confirmed-Placement**

Company: (Spring) Fairbanks Westmark Hotel

Fairbanks, Alaska

www.westmarkhotels.com/destinations/fairbanks-hotel/

Address: 813 Noble Street Fairbanks, Alaska, 99701

**Type of Job**: Resort & Hotel

Position: • Gift Shop Clerk / Barista

Responsible for serving all products with friendly, individualized attention towards each customer. Responsible for educating customers about premium coffees and teas. Performs a variety of entry-level customer service and clerical tasks. Routinely, takes beverage and food orders, prepares hot and cold made-to-order drinks, processes financial payment transactions. Responds to employees, management, and customers queries. Ensures that all customers are educated on products and services. Follows all Company drink recipes and procedures. Develops an understanding of coffee and the various differences in flavor and blends. Proficiently prepares blended and cold drinks provided by the store. Greets all customers with fast, friendly, personalized service and develops a rapport with customers by learning their names, favorite drinks and food items. Verbally receives and calls back customer orders in a friendly manner. Reports all customer complaints to



manager on duty. Responds proactively to prevent customer service situations. Accurately rings sales orders into cash register and counts back change to customers in a courteous and friendly manner. Answers telephone in a courteous and friendly manner including, but not limited to, giving store greeting, directions to store location, and receiving and filling customer orders. Answers customer questions regarding coffee blends, preparation, and product freshness. Weighs, grinds and packs coffee per customers' orders according to Company guidelines. Sells and serves baked goods and miscellaneous food items to customers.

#### Kitchen Assistant (Dishwasher)

Chef/Cook/Cook Assistant employees are required to perform various food and beverage related tasks including: Cooking or preparing food items according to procedures or recipes. Placing food items on serving plates or dishes along with required condiments and utensils to present to customers. Preparing items guickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment. Maintaining and cleaning all Food Service areas according to all county, state, and federal health codes and sanitation procedures including preparation tables, equipment, floors, supply areas, refrigerators, and coolers. Washing all dirty dishes and equipment. Ensuring that cooking grease is rotated properly. Maintaining all necessary food reporting and labeling to ensure product quality. At the beginning of the day, responsible for getting food preparation areas stocked and set-up. At the end of the day, responsible for cleaning up food preparation areas and properly storing unused food items. Keeping supervisor/manager informed of all product inventory when necessary. supply, food, and supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards. Attend departmental and team meetings as well as participate in all additional training courses. Perform all duties in a safe manner. Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned.

#### (Spring) HAP Fairbanks Westmark Hotel





**Hourly Wage:** \$16.05 (Gift Shop Clerk / Barista)

\$16.23 (Kitchen Assistant-Dishwasher)

Work Dates: Start Date End Date

7 – 15 April 2025 7 – 25 June 2025

Minimum work duration: See work dates

**English Level:** Lv. 6 - 10 (Kitchen Assistant-Dishwasher)

Lv. 8 – 10 (Gift Shop Clerk / Barista)

Benefits: • FREE !! Uniform

• The Westmark Fairbanks team is much like a family who create a lifetime connection during the summer months of adventuring and experiencing the Alaska culture.

Shopping Trips / Potlucks or Dinners / Movie or Game Nights / Company
Parties / Trips to Nearby/Major Attractions / Holiday Events

**Housing:** \$105 per week + \$25 per week for utilities

• 2 locations, Inclusions – Bed, linen, tv, some kitchen items, chairs, etc.

Up to 2 − 4 students per room

 All units have small kitchens, basic pots/pans, dinnerware, and utensils provided.

✓ Coin-op laundry

Ø Wi-Fi can be purchased and installed separately by the participant.

• Housing address:

- Willow Woods 300 Wedgewood Dr Fairbanks, AK 99701

- Northward apartments 455 3rd Ave Fairbanks, AK 99701

**Housing Deposit:** None

Transportation to Worksite:

Biking / Housing within walking distance

 Northward apartments are 3 blocks from the hotel making it easily walking distance.

• Willow Woods is a little further out and is a 12-minute bike ride.

Public Shuttle Bus / Taxi

Transportation:



Interesting Places

/ Attractions:

Walking Distance from Housing and Worksite: Food Market, Post Office,

Bank, Restaurants, Fitness Center, Internet Café

In Town, Requires Transportation: Food Market, Shopping Mall, Post Office,

Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Riverboat Discovery / Pioneer Park / Denali National Park / Aurora /
Mount Foraker / Ruth Glacier / Wonder Lake / Canyon Wave / Black
Diamond ATV Tours / Denali Park Zipline / Denali Natural History Tour

#### Requirement

- Lifting requirement: 50lbs/22kgs
- Handling cleaning chemicals.
- Standing and walking for entire shift.
- Lifting and/or moving items up to 50lbs/22kgs
- Gift Shop Clerk / Barista: Conservative. No facial or tongue jewelry or visible piercing (aside from earrings). No visible tattoos. No excessive jewelry, makeup, nail polish, or fragrances. Men are not permitted to wear any earrings while at the workplace. Men's hair length must be above the collar (it is not acceptable to tuck under a hat). No extreme hair colors or styles are permitted. Employees hired in the Food & Beverage Department are not permitted to have any facial hair.
- **Kitchen Assistant (Dishwasher)**: Professional, neat and presentable. No facial hair for employees in food & beverage positions. Men's hair must be shorter than collar length. Must practice good hygiene frequent bathing and deodorant is requested. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos.
- Must apply for Social Security Number before start date.

Other

- Overtime: Yes, paid after 40 hours.
- Second Job Availability: No, unlikely





















