

Holland America



“อุทยานฯ ชื่อดังและสมบูรณ์ที่สุดในอลาสกา

ดื่มด่ำแสงเหนือ และวิวสวยสุดปัง กิจกรรมเพียบ”

Employer Status: **Confirmed-Placement**

Company:	Holland America Princess Denali Princess Wilderness Lodge Denali National Park and Preserve, Alaska www.princesslodges.com/princess-alaska-lodges/denali-lodge/
Address:	Mile Post 238.5 George Parks Highway, PO Box 110, Denali National Park, Alaska, 99755
Type of Job:	National Park
Position:	<ul style="list-style-type: none">● Room Attendant

Responsible for daily guest room and public area cleaning with attention to detail and giving your personal best in service. Performing any combination of the following tasks and duties: strips and remakes beds, roll-away and cribs; sweeps and mops floors, vacuums carpets, dusts and polishes furniture and fixtures, cleans windowsills and porches, brushes curtains, draperies and upholstered furniture; empties and cleans wastebaskets and relines with plastic liner; cleans ashtrays and plastic ice buckets; replenishes towels, bathmats, wash cloths, soap, and amenity and dresser supplies; cleans shower, bathtub, shower curtain and toilet; and restocks tissue. May wash walls, woodwork and windows. May assist housepersons/porters in sorting, counting, folding and carrying of linen and supplies by hand or housekeeping cart. May replace light bulbs. Leaves matches, advertising matter, glasses, stationery, etc. according to policy. Checks room and bathroom thoroughly for working lamps, heater, leaking faucets, broken furniture, running toilet or other missing or damaged

articles. Makes minor repairs when possible and reports all other findings immediately to Housekeeping Manager. On completion of room, telephones Housekeeping Manager/Office to report room is ready for occupancy. Locks door and returns all keys to Housekeeping Manager or Front Desk. Reports any unusual guest conduct. May render personal assistance to room guest if in line of duty. Assists in other departments or with other job duties as requested or necessary.

- **Dishwasher**

Keeps all kitchen areas, equipment, machines, etc. clean, sanitized and organized. Assist all cooks and chefs as necessary. Assist in daily cleaning and sanitation duties. Maintain clean and safe work area. Maintain cleanliness of all kitchen and dining room materials. Follow all machine cleaning procedures. Assist all cooks in daily preparation of menu items. May periodically train new employees or staff from other departments.

- **Prep Cook**

Routinely cleans, washes and stores food and beverage service items, equipment, and the kitchen area. Keeps all kitchen areas, equipment, machines, etc. clean, sanitized and organized during individual shift. Assist all cooks and chefs as necessary. Assist in daily cleaning and sanitation duties. Maintain clean and safe work area. Maintain cleanliness of all kitchen and dining room materials. Follow all machine cleaning procedures. Work in designated station set by the Location Chef / Sous Chef. Assist all cooks in daily preparation of menu items. May periodically train new employees or staff from other departments.

- **Barista**

Responsible for serving all products with friendly, individualized attention towards each customer, for educating customers about premium coffees and teas. The barista fulfills any other duties the store manager, assistant manager or shift supervisor assigns and represents Holland America Princess in a professional manner. Performs a variety of entry-level customer service and clerical tasks. Routinely, takes beverage and food orders, prepares hot and cold

made-to-order drinks, processes financial payment transactions. Responds to employees, management, and customers queries

Ensures that all customers are educated on products and services. Maintains the highest quality, consistent product standards. Follows all Company drink recipes and procedures. Develops an understanding of coffee and the various differences in flavor and blends. Proficiently prepares blended and cold drinks provided by the store. Greets all customers with fast, friendly, personalized service and develops a rapport with customers by learning their names, favorite drinks and food items. Verbally receives and calls back customer orders in a friendly manner. Reports all customer complaints to manager on duty. Responds proactively to prevent customer service situations. Accurately rings sales orders into cash register and counts back change to customers in a courteous and friendly manner. Answers telephone in a courteous and friendly manner including, but not limited to, giving store greeting, directions to store location, and receiving and filling customer orders. Answers customer questions regarding coffee blends, preparation, and product freshness. Weighs, grinds and packs coffee per customers' orders according to Company guidelines. Sells and serves baked goods and miscellaneous food items to customers.

- **Houseperson**

Routinely cleans guest and public areas. Operates cleaning equipment. Makes supplies deliveries and maintains supply closets. Identifies maintenance issues. Ability to clearly communicate, verbally and written, with employees, management and customers. Ability to comply with company health and safety requirements. Ability to prioritize work, meet deadlines, maintain an attention to detail, while working in a team or group environment.

- **Busser**

Cooking or preparing food items according to procedures or recipes. Placing food items on serving plates or dishes along with required condiments and utensils to present to customers. Preparing cold drinks, warm drinks, and other non-alcoholic beverages. All items must be prepared quickly and accurately ensuring no waste and in accordance with production and portion requirements

and quality standards while maintaining a safe, sanitary work environment. Handling sales which will include: taking correct orders, entering sales in a cash register, taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions. Maintaining and cleaning all Food Service areas including preparation tables, equipment, dishes, floors, supply areas, refrigerators, coolers, sales areas, and customer areas (tables, chairs, serving lines, condiment stands, etc.). Respond to and take appropriate action to resolve concerns and complaints of guests. Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards. Attend departmental and team meetings as well as participate in all additional training courses. Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned

Hourly Wage: \$16 (Dishwasher / Room Attendant / Prep Cook / Barista / Houseperson)
\$13 (Busser)

Work Dates: **Start Date** **End Date**
7 – 13 May 2025 5 – 7 September 2025

Minimum work duration: See work dates

English Level: 4 – 10 (Room Attendant / Dishwasher / Houseperson)
6 – 10 (Prep Cook / Busser)
8 – 10 (Barista)

Benefits:

- FREE ! Uniform
- End of season bonus between \$200 and \$1000 (Conditions apply)
- Weekly employee shuttle to Fairbanks (from June)
- There is hiking, camping, fishing, and rafting to do in the area near and around the lodge.
- Shopping Trips / Potlucks or Dinners / Movie or Game Nights / Company Parties / Trips to Nearby/Major Attractions / Holiday Events

Housing: \$105 per week (includes 3 meals a day)

- Housing style: dormitory, shared bathrooms down the hall

- Ping pong & foosball tables, games, books, basketball court, horseshoe pit, and outside seating areas. Common Area with large TV & DVD player
- ✓ Up to 4 students sharing a room
- ✓ Free laundry facilities (including detergent) / Free Linens/Bedding (sheets, blankets, pillows, towels) / Wi-Fi
- ✓ Meals are served in the Employee Dining Room at the Lodge
- ∅ No kitchen facilities
- **Housing address:** Mile Post 248 George Parks Highway, Healy, Alaska 99743
- **Housing Deposit:** None

Transportation to Worksite: Employer- provided Shuttle (every hour on work days)

Public Transportation: Bus / Shuttle

Interesting Places / Attractions:

- **Walking Distance from Worksite and Housing:** Post Office, Restaurants, Bank, Fitness Center, Public Library, Internet Cafe
- **In Town, Requires Transportation:** Food Market, Shopping Mall, Restaurants

Denali National Park / Aurora / Mount Foraker / Ruth Glacier / Wonder Lake / Canyon Wave / Black Diamond ATV Tours / Denali Park Zipline / Denali Natural History Tour / Mt. Healy Overlook Trail

Requirement

- Lifting requirement: 50lbs/22kgs

Room Attendant / Houseperson

Must perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, bending, and climbing stairs. Required to stand or walk for long periods of time. Required lift, push, pull, or carry objects on a repeated basis. Must be able to work continuously in an indoor, humid or hot environment without air-conditioning.

Prep Cook

Student will frequently be asked to lift, bend, and stand for long periods of time.

Barista / Prep Cook

Students will be regularly required to lift and/or move items up to 50 lbs/22kgs.

Busser

Students will be required lift, push, pull, or carry objects up to 50 lbs/22kgs on a repeated basis.

All positions require:

- Handling cleaning chemicals.
- Standing and walking for entire shift.
- No facial hair for employees in food & beverage positions. Men's hair must be shorter than collar length. Must practice good hygiene and deodorant is requested. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos.
- Must apply for Social Security Number before start date.

Other

- **Overtime** is available, paid after 40 hours.
- **Second Job Availability:** Yes, likely

HAP Denali Princess Wilderness Lodge
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