



Charlie's Steak, Ribs and Ale is located in an area of Branson that is close to many fun activities such as movie theaters, mini golf, go kart, shopping and restaurants. Branson is a popular tourist destination and there are hundreds of exchange visitors that work in this community in the summer time. Participants like working in Branson because there are affordable housing options and are lots of affordable options for summer fun like swimming in area lakes, hiking, amusement parks, water parks, and shopping! Charlie's Steak, Ribs and Ale has worked with exchange students before and it is a fun and fast paced working environment where you get work alongside International and American staff. When not working a shift, you are eligible to receive a discount on food and drink! Charlie's Steak, Ribs and Ale welcomes you to work for them this summer in Branson!



WORK & TRAVEL USA

## Charlies Steak Ribs and Ale Branson , Missouri

<http://www.charliesbranson.com>

### Company Description

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### Find second jobs in the community

Yes, likely

### Housing

Yes

### Housing Cost

\$ 150 per Week

### Meal Plan

Not available

### Cost per Day

\$ 0

### Hire Participants Travelling in Groups

Yes

### Maximum Group Size

3 to 4

### Grooming Requirements

Tattoos should be approved by management if visible

### Types of Cultural Opportunities

Company Parties, Potlucks or Dinners, Trips to Nearby/Major Attractions



## Charlies Steak Ribs and Ale - Server/Host/Hostess

### HOST INFORMATION

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**Host Website:** <http://www.charliesbranson.com>

**Site of Activity:** Charlies Steak Ribs and Ale

**Parent Account Name:** Charlies Steak Ribs and Ale

**Host Address:** 3009 W 76 Country Blvd Branson , Missouri , 65616

**Nearest Major City:** Springfield , Missouri , Less than 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

You are required to perform various food and beverage related tasks including:

- Taking accurate orders and serving food to guests. This includes being familiar with the entire menu and actively selling/suggesting additional food/drink items.
- Placing food items on serving plates or dishes along with required condiments and utensils to present to customers.
- Preparing cold drinks, warm drinks, and other non-alcoholic beverages.
- Some employees will serve alcoholic beverages and must strictly follow all state and federal laws related to serving alcohol.
- Preparing all items quickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment.
- Handling sales which will include: taking correct orders, entering sales in a cash register, taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions.
- Maintaining and cleaning all Food Service areas according to all county, state, and federal health codes and sanitation procedures including equipment, floors, supply areas, sales areas, and customer areas (tables, chairs, floors, serving lines, condiment stands, etc.). This also includes clearing dishes, trash and other items from tables, sweeping floors, filling condiments, and wiping down tables between guests.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.

- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned.

You will be expected to be a Host/Hostess at least two days a week. The hostess is a personal representation of the service and overall hospitality of the staff of the restaurant. While guests are waiting to be seated or waiting for take-out orders to be ready, it is the job of the hostess to ensure that the guests are made comfortable and kept informed of the status of their orders or wait times.

**Typical Schedule:**

Hours will be mostly nights from 4 or 5 pm-close (as late as 10 pm-11 pm) and from 11 am-2 pm a couple of days a week. Will be between 30-40+ hours a week.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$4.73

**Eligible for Tips:** Yes

Tips are based on customer satisfaction and will range from 10-20% of their food cost.

**Estimated weekly wages including tips:** \$325

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

Could periodically be slow for a couple weeks in early May/couple weeks in August depending how long you are here.

**Average number of hours per week reached by last year's seasonal employees:** 35

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

50% off food during shift, 10% any other time at our restaurant. Some restaurants offer local discounts as well as discounts on shows, Silver Dollar City, etc.

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** Yes

**Previous Experience required:** Yes

To apply for this job, you must have server experience. That means, you need to have worked in a restaurant serving food to customers that is similar to what you'll be doing at Charlie's Steak Ribs and Ale. You also must be 21 years or older.

**Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

Description:

You will be required lift, push, pull, or carry objects up to 25 lbs on a repeated basis including dish bins and serving trays for food/drink.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

•All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. •Must be able to work continuously in an indoor, humid or hot environment without air-conditioning. •Some employees will be required to work outdoors with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. •All employees may be moved between work areas as needed.

**Job Training required:** Yes

Length of job training:

one week then on the job

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Will be trained in proper food handling as well as alcohol certification.

**Need to wear uniform:** Yes

Uniform Policy:

Black pants, black closed toe shoes. We will provide one company shirt at no charge.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

You need to appear for work clean and well groomed. We maintain a conservative professional image. Tattoos need be covered. Facial or tongue piercings need to be removed while working. You must maintain a professional hair color and style, .i.e dying hair bright colors such as pink, blue, green, etc. would not be acceptable. Facial hair must be neatly maintained or staff must be clean shaven.

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Company Parties, Potlucks or Dinners, Trips to Nearby/Major Attractions

**Additional Details about Cultural Offerings:**

We try to do a yearly cookout/pool party with exchange visitors before you leave for the season (if applicable). Also, our American employees take/do various interactions with the exchange visitors.

**Local Cultural Offering:**

Branson has more than 50 live performance theaters, three pristine lakes, a popular beach called "Moonshine Beach", dozens of attractions and museums, and a Historic Downtown district. Branson also has a Community Support group that offers several events during the summer.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:**

Housing is at Hall of Fame motel, located on our property. We block off rooms and assign according to gender/arrival date. You can make alternative arrangements with Hall of Fame office staff. \*\*You will need to confirm rates, amenities and availability directly with each property as this information is subject to change\*\* This housing comes with beds, couch, TV, table and chairs, dishes, shower curtain, water, sewer, trash, cable, on-site laundry, and pool. Convenience stores are within walking distance.

**Lease Agreement:** No

**Onsite Amenities:**

WiFi: Yes

Description:

Wi-Fi internet

Phone Service: Yes

Description:

You may use the phone at the restaurant in emergencies

Kitchen facilities: No

Description:

Hall of Fame does not have access to a full kitchen

Laundry facilities: Yes

Description:

On site coin-operated laundry

### **Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

Requests can be arranged

### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$150

Housing Cost Deducted from Paychecks: No

Description:

Arranged with Hall of Fame staff \*\$150 per week total/\$75 per person

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150

Description:

Made upon arrival - it is nonrefundable as it is a cleaning deposit

Housing Deposit Refundable: No

### **Transportation to Worksite:**

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Work is on property

## **ARRIVAL INFORMATION**

### **Arrival Instructions:**

You will need to get transportation from the airport in Springfield (some fly into Branson) -- I can provide the names of some companies we use for this service or you can get an Uber. Most range around \$100 and it is around 1 hour trip from the airport to the motel.

There are no specific dates/times/day of week required.

We can help coordinate transportation for social security runs with other participants.

Please send arrival information as soon as possible to Caitlin at [caitlinstennett@gmail.com](mailto:caitlinstennett@gmail.com).

### **Suggested Arrival Airport:**

Springfield, MO, SGF, Less than 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$75 to \$100

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Hall of Fame Motel  
3005 W 76 Country Blvd  
Branson , Missouri 65616  
\$0 to \$25

La Quinta Inn  
2445 N Airport Plaza Ave  
Springfield , Missouri 65803  
<https://www.wyndhamhotels.com/laquinta/springfield-missouri/la-quinta-springfield-airport-plaza/overview>  
(417) 447-4466  
\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We work with a company that does SS runs to the Springfield office for participants.

Nearest SSA Office: Springfield , Missouri , Less than 50 miles

**Other:**

Wage Payment Schedule:

Paychecks are distributed every two weeks on Tuesday afternoons.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Tattoos should be approved by management if visible

Second Job Availability: Yes, likely

Applicable Company Policies:



No smoking from 11 am-2 pm and 5 pm-8 pm. No cell phone usage allowed at work . Request off must be put in arriving two weeks prior to time needed off.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Food Market, Restaurants, Fitness Center

**Walking Distance from Housing:**

Food Market, Restaurants, Fitness Center

**In Town, Requires Transportation:**

Shopping Mall, Post Office, Bank, Public Library

**Unavailable:**

Internet Cafe