



“รีสอร์ท สวนน้ำคู่สวนสนุก บ้านพักใกล้ที่ทำงาน

เมืองสงบสายธรรมชาติ ใกล้ Smoky Mountains National Park ”

Company: Wilderness at the Smokies
[Sevierville, Tennessee](#)
www.wildernessatthesmokies.com

Address: [1424 Old Knoxville Hwy, Sevierville, Tennessee 37876](#)

Type of Job: Hotel and Resort

Position:

- **All Positions Must be 1st – 3rd year student only**

- **Admissions**

Admissions Team Members are required to work in all areas of the department including, but not limited to cashier positions, guest services and gate attendants.

- Cashier positions include parking attendants, ticketing agents, and guest services attendant.
- Guest Services includes season pass processing and the outdoor guest services station.
- Gate attendants are outdoor standing positions including bag check and ticket scanning.

- **Food & Beverage Cashier**

Job duties include but are not limited to: Ensuring superior customer service by taking orders for food, preparing food that is ordered, receiving

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monies for all items located in the deli. Ensuring cleanliness throughout the food and beverage outlets. Responsible for restocking all deli and market inventory on an as needed basis and must possess excellent guest relations and communication skills by dealing with customers in an efficient and professional manner.

Primary job duties include but are not limited to:

- Greeting all guests in a welcoming manner.
- Taking food orders and preparing food in a professional and efficient manner.
- Operating a computerized register system and issuing receipts for each transaction.
- Keeping counter and shop area clean and free of debris, sweeping all areas, and adhering to all health department regulations.
- Cleaning all equipment with cleaning chemicals, including but not limited to coffee machines, iced tea machines, and microwaves.
- Checking identification of customers to verify age requirement for all purchases of alcoholic beverages.
- Restocking all food and non-food items, as needed.
- Balancing cash receipts.

● Food & Beverage Cook

Job duties include but are not limited to preparing guest and associate food and maintaining kitchen sanitation. Students will be supervised by the kitchen manager and/or executive chef.

Primary job duties may include:

- Preparing, arranging, and continually updating food according to Wilderness at the Smokies recipes, preparations, and food presentations.
- Cleaning and maintaining the kitchen as directed by management.
- Reporting and documenting any observed or known safety hazards, conditions, or unsafe practices and procedures to management immediately.

- Referring guest problems or complaints to Supervisor.

- **Food & Beverage Dishwasher**

Job duties include but are not limited to providing clean tableware. Dishwashers scrape, sort, and stack the dishes, and then load them into dish washing machines. Dishwashers fill the machines with soap and turn them on. When the dishes are clean, dishwashers unload them and put them in their proper places so that other kitchen workers, waiters, and waitresses can find them.

Primary job duties include:

- Adhering to Wilderness at the Smokies standards for guest service.
- Working in every establishment that serves food, including restaurant, buffet, hotel, coffee shops, ext.
- Scraping plates and soaking silverware.
- Completing other cleanup jobs including cleaning floors, cabinets, sinks, and counter-tops.
- Occasionally performing some of the tasks of dining room attendants such as clearing tables and assisting waiters and waitresses.

- **Room Attendant/ Housekeeping**

Job duties include but are not limited to cleaning guestrooms and property common areas to the resort's high standards. The accommodations that participants will be primarily cleaning are hotel rooms and villas that sleep from 1 to as many as 17 people. Rooms range from having 2 single beds to a combination of single beds, bunk beds, or murphy (drop-down) beds. Many of the rooms have partial or full kitchens, bathrooms, and furnished living areas, which the students will be responsible for cleaning.

Primary job duties include:

- Adhering to Wilderness at the Smokies standards for guest service.

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- Picking up after guests.
- Making beds.
- Dusting Furniture and Fixtures.
- Washing Floors.
- Vacuuming carpeted areas.
- Emptying trash cans.
- Cleaning the bathrooms, toilets, sinks, and showers.
- Keeping the guest rooms stocked with accessories and the bathrooms stocked with supplies.
- Cleaning windows.
- Helping on occasion with the laundry, as assigned by the supervisor.

Hourly Wage:

- \$11 - Food & Beverage Dishwasher
- \$12 - Admissions
- \$12 - Food & Beverage Cashier
- \$13 - Food & Beverage Cook
- \$15 - Room Attendant/ Housekeeping

Work Dates:

Start Date	End Date
7 – 31 May 2023	15 Aug – 7 Sep 2023

Minimum work duration: see work dates

English Level:

- Lv.4 – 10: Food & Beverage Dishwasher
- Room Attendant/ Housekeeping
- Lv.6 – 10: Food & Beverage Cook
- Lv.8 – 10: Admissions
- Food & Beverage Cashier

Benefits:

- Meal discount
- FREE!! Entrance to the Amusement park in the city
- Trips to Major City, Trips to Nearby/Major Attractions Company Parties, Holiday Events, Movie or Game Nights,

Housing: \$90 per week

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- Dormitory-style housing, each room will accommodate 4 students and each room has a private bathroom. Each room will have a microwave and mini fridge.
- On the ground floor of each building, there will be large, shared kitchen facilities.
- There is a one-time linen fee of \$34 which will be taken out of the first paycheck.
- Upon arrival, participants will be required to pay first and last week's rent (\$180), as well as a \$200 security deposit for a total of \$380.
- Of the \$200 security deposit, \$50 is a non-refundable admin fee. \$150 is refundable
- **Housing Deposit: \$380 (Refundable)**

**Transportation
to Worksite:**

Walking distance / Bicycle

Public

Taxi

Transportation:
**Interesting
Places**

Great Smoky Mountains National Park, The King Family Library, Pigeon Forge, Tennessee Heritage Arts & Crafts Trail, Atlanta City

/ Attractions:**Requirement**

- First uniform shirt provided by employer at no cost. Additional shirts may be purchased at a cost of approximately \$6-\$10 depending on size.

Admissions

- Stand and walk for long periods of time.
- Occasionally required to climb or balance, stoop, kneel, crouch, or crawl.
- Must regularly lift and/or move up to 25 pounds and occasionally 50 pounds.
- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

Food & Beverage Cashier

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- have a strong work ethic, good math skills and the ability to work with American money.

Food & Beverage Cook

- Excellent time management skills and problem resolution skills.
- Ability to work well with others and be a team player.
- Must have previous cooking experience for line cook position.

Food & Beverage Dishwasher

- Must be able to lift at least 50 pounds (23 kg) and be able to work for extended periods of time while standing, crouching, bending, lifting, crawling, and moving.
- Must be comfortable using common cleaning chemicals.

Room Attendant/ Housekeeping

- Must be able to lift at least 50pounds (23 kg) and be able to work for extended periods of time while standing.
- Must be comfortable using common cleaning chemicals.

Other

- **Overtime:** Yes, paid after 40 hours, Overtime might NOT be available.

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