

- This is an amazingly beautiful and peaceful area where students and tourists from around the world love to visit.
- You will experience the opportunity to work, live and play in one of America's premier national parks with miles of trails to hike, hidden canyons to explore, geologic splendor and unrivaled scenic vistas to view.
- Zion Lodge includes 2 food locations, a gift shop, 76 hotel rooms, 6 suites, and 40 historic cabins which is all in walking distance to employee housing.
- Students will live with other international students as well as employees from the United States. There is a recreation center with an indoor basketball court, exercise equipment, outdoor patio, special events and more. Students can take advantage of the Zion National Park Shuttle which has 9 stops in Zion Canyon and six stops in the town of Springdale. The town of Springdale offers restaurants, shopping areas, and community events.
- Other recreational opportunities vary but include exercise and game rooms, and indoor basketball courts.
- Open 7 days a week, year-round. Must be available to work nights, holidays and weekends!
- **Cultural Opportunities:** Company Parties, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community Additional Details about Cultural Offerings: Bus trips for employees to lots of locations, outlet shopping, river rafting, and more.
- There is a shuttle that goes around the Park and Springdale. The recreation center with an indoor basketball court, workout area, and outdoor grills. We often have employee parties, cookouts and events here.

\*\*\* PLEASE READ MORE INFORMATION FROM EMPLOYER PROFILE ON THE OEG WEBSITE \*\*\*



Spring Program



Organization: CIEE  
Type of Employer: Select Employer



Housing: \$94.50 (include 3 meals/day.)

Interview Place: Bangkok  
Interview Date/Time: TO BE CONFIRMED

Interview Type: Virtual Interview  
Reservation Deadline: 31 Oct 2019

Position	English Level	Wage	Job No.	Description	Work Duration
Resort Worker	6 - 10	\$9.00	6	<ul style="list-style-type: none"> <li>• Your job will either be <b>Food &amp; Beverage, Housekeeping, or Retail.</b> Position will be assigned upon arrival. Efforts will be made to place employees in their first job choice, but this is not a guaranteed. Individual job duties will be given once position has been assigned.</li> <li>• You will be required to lift, push, pull, or carry objects up to 40 lbs. on a repeated basis.</li> <li>• employees will eat in the employee dining room, since the dorms/housing do not have kitchen facilities. Three meals per day are included in the housing cost.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Job Start Period:</b> 16 March – 2 April 2020</li> <li>• <b>Job End Period:</b> 5 – 25 June 2020</li> <li>• <b>Minimum work duration:</b> 10 weeks</li> </ul> <p>Students must <b>arrive on Tuesdays ONLY by 12:00 pm</b> into St. George</p> <p>-----</p> <p><b>Set A:</b> 31 March – 15 June 2020</p>



**The name "Zion" means a place of peace and refuge. As a sanctuary with over 146,000 acres of cliffs, canyons, diverse plant and animal life, and uninterrupted beauty, Zion National Park is well named. This is an amazingly beautiful and peaceful area where students and tourists from around the world love to visit.**

You will experience the opportunity to work, live and play in one of America's premier national parks with [miles of trails to hike](#), hidden canyons to explore, geologic splendor and unrivaled scenic vistas to view.

This park offers lots of outdoor activities for people with all skill levels such as hiking, biking, swimming, horseback riding, photography, bird and wildlife watching, etc.

Zion Lodge includes 2 food locations, a gift shop, 76 hotel rooms, 6 suites, and 40 historic cabins which is all in walking distance to employee housing.

Students will live with other international students as well as employees from the United States. There is a recreation center with an indoor basketball court, exercise equipment, outdoor patio, special events and more. Students can take advantage of the Zion National Park Shuttle which has 9 stops in Zion Canyon and six stops in the town of Springdale. The town of Springdale offers restaurants, shopping areas, and community events.

Self-motivated employees will find an abundance of activities to occupy their free time. Other recreational opportunities vary but include exercise and game rooms, and indoor basketball courts.





WORK & TRAVEL USA

## Xanterra Zion Lodge Springdale, Utah

<https://www.zionlodge.com/>

### Company Description

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### Find second jobs in the community

No, unlikely

### Housing

Yes

### Housing Cost

\$ 94.5 per Week

### Meal Plan

Mandatory

### Cost per Day

\$ 0

### Hire Participants Travelling in Groups

Yes

### Maximum Group Size

3 to 4

### Grooming Requirements

You are representing our business; we need you to look professional. Students must be neatly groomed, clean, neat and professional in appearance. No visible tattoos and no facial piercing (ear OK). Must have normal colored hair (no pink, blue, green...). Must bathe regularly and wear deodorant. No overbearing perfumes or colognes. Clean hygiene is a must. Men must have clean shaven face and women must wear hair tied back.

### Types of Cultural Opportunities

Company Parties, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

## Xanterra Zion Lodge - Resort Worker

### HOST INFORMATION

**Company Description:**

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Other recreational opportunities vary but include exercise and game rooms, and indoor basketball courts.

**Host Website:** <https://www.zionlodge.com/>

**Site of Activity:** Xanterra Zion Lodge

**Parent Account Name:** Xanterra Travel Collection

**Host Address:** 1 Zion Canyon Scenic Drive Springdale , Utah , 84767

**Nearest Major City:** Las Vegas , Nevada , Over 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

Your job will either be Food & Beverage, Housekeeping, or Retail. Position will be assigned upon arrival. Efforts will be made to place employees in their first job choice but this is not a guaranteed. Individual job duties will be given once position has been assigned.

HOUSEKEEPERS perform cleaning duties to maintain guest rooms and/or public hallway areas. Guest rooms may include: bedrooms, toilet/shower area, kitchen, living area, fireplace, and deck/porch. Job duties may include: Removing and collecting linens for laundering, cleaning rugs and upholstered furniture using vacuum cleaner, dusting furniture, emptying trash cans, cleaning floors with brooms, mops and vacuum cleaners, using chemical based cleaners for the bathrooms, including cleaning toilets and replenishing trash bags.

FOOD AND BEVERAGE jobs could include Bussing, Server, Dishwashing, or Cook/Prep Cook.

COOKS/PREP COOKS do much of the preparation for the dishes that are served. This includes washing and chopping vegetables, weighing and mixing ingredients, storing food, and more. You will report to the head chef, and will be asked to prepare food items in the kitchen.

HOST/HOSTESS jobs are responsible for many things. You'll need to cheerfully greet guests, take them to their table and provide them with silverware and a menu. You'll also need to keep track of which tables are cleaned and available for new guests, and you may even be required to answer the phone, take

reservations and in some cases take-out orders.

SERVERS need to effectively take and deliver food and beverage orders, quickly take all food orders with the kitchen, Answer questions about cooking methods, menu items, specials and prices of all items, prepare and deliver beverage and dessert choices, make sure that appearance, temperature and portions are correct and deliver food orders in a timely fashion, collect payment, clean, clear and reset dining room tables.

AS a BUSSER, you will clean tables, remove plates, utensils and cups from the table and bring them to the kitchen to be washed. You will refill water glasses, reset tables for next guests, help waiters/waitresses to bring food to the table, restock all restaurant items, and help with other dining room needs. Bussers need customer service skills, and make sure waiters and waitresses can focus on the diners and make sure that food comes out in a speedy manner.

A RETAIL position you sell merchandise to guests. Responsibilities include: Handling sales in an accurate manner which will include maintaining a daily bank, entering sales in a cash register, taking money, counting out correct change, giving change (coins/bills), completing credit card transactions, wrapping items and put into bags, greeting all guests as they enter the store, assist guests on their purchases, stocking merchandise items, clean all retail areas including display areas, floors, and cash register/check-out area, Demonstrate a high level of customer service.

**Typical Schedule:**

Open 7 days a week, year round. Must be available to work nights, holidays and weekends! Days off with friends are not guaranteed - based on the schedule of the business and how busy it is.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$9

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$280

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 36

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

There are busy times in the season that will give you more hours per week.

**Average number of hours per week reached by last year's seasonal employees:** 38

## JOB REQUIREMENTS

**English Level required:**



Upper-Intermediate

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

**Description:**

You will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

**Description:**

• Must have the ability to read, write, and understand instructions given in the English language. • Resort Workers must have a high attention to detail, math/counting skills, and accurate money/cash handling skills. • Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. • Must be attentive to guests and highly knowledgeable about the property. • Must be able to work individually or on a team and at a quick pace. • All employees will be responsible for the following: • Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests. • Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards. • Attend departmental and team meetings as well as participate in all additional training courses. • Other duties may be assigned.

**Job Training required:** Yes

**Length of job training:**

1-2 weeks and ongoing as necessary

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: Yes

Wednesday

Training requirements:

**Need to wear uniform:** Yes

**Uniform Policy:**

Students are required to bring black pants. Students must also bring black closed toe slip resistant shoes. Spandex, sweat pants and short shorts or skirts are not permitted. Shirts and nametags will be provided.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** No

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Company Parties, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

**Additional Details about Cultural Offerings:**

Bus trips for employees to lots of locations, outlet shopping, river rafting, and more.

There is a shuttle that goes around the Park and Springdale. The recreation center with an indoor basketball court, workout area, and outdoor grills. We often have employee parties, cookouts and events here.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

**Employer-owned or employer-arranged housing description:**

2-3 students per room. The housing is dormitory style where students share rooms and bathrooms. Some locations have a rec room, or a TV room to hang out in. All employees eat in the Employee Dining Room - there aren't kitchens available. Bathrooms are shared, and wireless internet is slow!! Please be aware that while most of the dorms have bathrooms IN them, there is one dorm that you must take a short walk to another building to use the restroom facilities. Please be prepared to share a bedroom and bathroom with others!

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

Internet in the dorms will be slow and non-existent in some areas, since we are a national park!

Phone Service: Yes

Description:

Cell phone signal in the dorms will be slow and non-existent in some areas, since we are a national park!

Kitchen facilities: No

Description:

The dorms do not have kitchens in them. All students are required to eat in the Employee Dining Room (EDR).

Laundry facilities: Yes

Description:

Laundry is available for students to use at a cost.

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

We will make all efforts possible to make sure you're rooming with your friend or travel companion, but there are NO guarantees.

**Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$94.5

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: No

**Transportation to Worksite:**

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Students are able to walk to work easily.

Biking

Estimated commute time: Under 15 minutes



Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: If you purchase a bike, it is easy to get around the lodge area and get to/from work.

## ARRIVAL INFORMATION

### Arrival Instructions:

**Students must arrive on Tuesdays ONLY by 12:00 pm into St. George to secure transportation to Zion National Park Lodge. Please arrange pick up with your employer prior to arrival. Tuesday is your arrival date, and is the date on your Job Offer Form.**

Students must arrive at the Shuttle Stop or Greyhound Bus Station in St. George, Utah via a shuttle van service that leaves right from the Las Vegas airport.

You must inform your employer of the transportation type from Las Vegas that you use so your pickup location can be confirmed at either the Greyhound Station or Shuttle Pick up. If you need overnight accommodations in Las Vegas we suggest that you stay overnight somewhere close to the airport. Students should book a flight to Las Vegas and then take a bus (please be careful at the bus station it could be a dangerous place) or a shuttle to St. George.

### Suggested Arrival Airport:

McCarran International Airport, LAS, Over 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$75 to \$100

### If arriving after regular hours:

### Suggested After-Hours Accommodation:

Excalibur Hotel & Casino

3850 S Las Vegas Blvd

Las Vegas , Nevada 89109

[https://www.reservations.com/hotel/excalibur-hotel-casino?](https://www.reservations.com/hotel/excalibur-hotel-casino?rmcid=tophotels&utm_source=googleads&gclid=CjwKCAjwzJjrBRBvEiwA867bynAPLRTxD956gOjEKqnkx7Eb5IYulD9_cn4Jun4xQLAsE3fIX7jWBoCQX4QAvD_BwE)

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(702) 597-7777

\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** Yes

Students must register in the Xanterra ICMS online system before arrival into America. The employer will send you an email with the link.

### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Zion Lodge provides transportation to the Social Security office.

Nearest SSA Office: St. George , Utah , Over 50 miles

**Other:**

**Wage Payment Schedule:**

Students will be paid with a paycheck using a temporary SSN. We will await their Social Security Number, but it will not affect their pay. Students MUST submit their SSN as soon as they receive it.

**Meal Plan: Mandatory**

Estimated Cost Per Day: \$0

**Meal Plan Description:**

All employees will eat in the employee dining room, since the dorms/housing do not have kitchen facilities. Three meals per day are included in the housing cost.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

**Grooming Requirements:**

You are representing our business; we need you to look professional. Students must be neatly groomed, clean, neat and professional in appearance. No visible tattoos and no facial piercing (ear OK). Must have normal colored hair (no pink, blue, green...). Must bathe regularly and wear deodorant. No overbearing perfumes or colognes. Clean hygiene is a must. Men must have clean shaven face and women must wear hair tied back.

Second Job Availability: No, unlikely

**Applicable Company Policies:**

You MUST be at the St. George Bus Stop by 12pm on Tuesday. The date on your Job Offer Form is your arrival date, and MUST be a Tuesday. You will begin working soon after your arrival.

This is remote wilderness! It's best suited for students who enjoy the outdoors.

There are no big cities close by. There is limited transportation to larger cities, so be ready to enjoy your immediate surroundings.

Wireless internet is slow because we're in a national park.

NO 2nd JOBS!

Use of cell phones and ipods during work hours are PROHIBITED. Speak with your manager for details.

This is hard work and you must be physically fit and ready to work hard.

The schedule might change weekly and you must be prepared to work accordingly.

You are expected to show up for work on time and not miss shifts. If you are going to be late or need to call out of work, you need to speak directly with your manager. Failure to do so will result in a warning.

Please be prepared for hot weather!

## COMMUNITY AMENITIES

**Walking Distance from Housing:**

Fitness Center

**In Town, Requires Transportation:**

Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library

**Unavailable:**

Shopping Mall