



Ober Gatlinburg (Gatlinburg, Tennessee)
<https://obergatlinburg.com>

- Welcome to the scenic and exciting four-seasons world of Ober Gatlinburg Amusement Park and Ski Area. We have an indoor ice skate rink, outdoor attractions, restaurants and more! As one of Gatlinburg's premiere attractions, we welcome you to be part of our Summertime family!
- Nearby are numerous attractions, the National Park, restaurants, shops and more! This is a busy but quaint mountain town- not many nightclubs here but still so much to do you will never be bored!
- Students receive a 25% discount at Food locations. Students are also provided with (3) work shirts and a fleece jacket.
- **Cultural Opportunities:** Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions.
- Employees will live in employer housing on-site! This will be a short walk or tram ride from the work site. If you are afraid of heights, do NOT use the tram!
- This is a great opportunity to live in housing with lots of other J-1 students and American employees! It is right on the mountain close to the work site. You can access an air tram to get into town, and from there can take a trolley to a ton of fun activities in the area!

***** PLEASE READ MORE INFORMATION FROM EMPLOYER PROFILE ON THE OEG WEBSITE *****



Summer Program



Organization: CIEE
Type of Employer: Select Employer



Housing: Dormitory
Rental – \$90/week (Deposit – \$100)

Interview Place: Bangkok
Interview Date/Time: 3-Nov-2019/ 8.00 – 18.00

Interview Type: Hiring Event
Reservation Deadline: 15 Oct 2019

Position	English Level	Wage	Job No.	Description	Work Duration
Attractions Worker	8 – 10	\$10.0	FULL	<ul style="list-style-type: none"> • The actual position of an Attractions Associate will be determined upon arrival to the property. Efforts will be made to place employees in their first job choice but this is not a guarantee. Individual job duties will be given once position has been assigned. You may also be asked to move to different positions throughout the Summer, depending on business needs. • Attraction Associates will be required to work in multiple departments– Retail, Food & Beverage, Amusement Ride Operating, Ticket Sales and Guest Services. You must be flexible and open to all of these positions! • All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. • Will be required to lift, push, pull, or carry objects up to 40 lbs. on a repeated basis. • Some Attractions workers will work in an outdoor environment with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. 	<ul style="list-style-type: none"> • Job Start Period: 10 May – 15 June 2020 • Job End Period: 17 August – 5 September 2020 • Minimum work duration: 10 weeks <p>-----</p> <p>Set A: 25 May - 17 August 2020</p>



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WORK & TRAVEL USA

Ober Gatlinburg
Gatlinburg, Tennessee
<https://obergatlinburg.com/>

Company Description

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Find second jobs in the community

Yes, likely

Housing

Yes

Housing Cost

\$ 90 per Week

Meal Plan

Not available

Cost per Day

\$ 0

Hire Participants Travelling in Groups

Yes

Maximum Group Size

3 to 4

Grooming Requirements

You are representing our business; we need you to look professional. Students must be neatly groomed, clean, neat and professional in appearance. No visible tattoos and no facial piercing (ear OK). Must have normal colored hair (no pink, blue, green...). Must bathe regularly and wear deodorant. No overbearing perfumes or colognes. Clean hygiene is a must. Men must have clean shaven face and women must wear hair tied back.

Types of Cultural Opportunities

Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions



Ober Gatlinburg - Attractions Worker

HOST INFORMATION

Company Description:

Welcome to the scenic and exciting four-seasons world of Ober Gatlinburg Amusement Park and Ski Area. A mountaintop of fun, excitement and beauty high above Gatlinburg, TN, is waiting for you! We have an indoor ice skate rink, outdoor attractions, restaurants and more! As one of Gatlinburg's premiere attractions, we welcome you to be part of our Summertime family! Nearby are numerous attractions, the National Park, restaurants, shops and more! This is a busy but quaint mountain town- not many nightclubs here but still so much to do you will never be bored! We are nestled into the Great Smokey Mountains, which get their name from the cloudy haze that sometimes appears to be sitting right on top of the peaks. It's beautiful and VERY scenic!

Host Website: <https://obergatlinburg.com/>

Site of Activity: Ober Gatlinburg

Parent Account Name: Ober Gatlinburg

Host Address: 1339 Ski Mountain Road Gatlinburg , Tennessee , 37738

Nearest Major City: Knoxville , Tennessee , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

The actual position of an Attractions Associate will be determined upon arrival to the property. Efforts will be made to place employees in their first job choice but this is not a guarantee. Individual job duties will be given once position has been assigned. You may also be asked to move to different positions throughout the Summer, depending on business needs.

Attraction Associates will be required to work in multiple departments- Retail, Food & Beverage, Amusement Ride Operating, Ticket Sales and Guest Services. You must be flexible and open to all of these positions!

The following will should be expected from all job types:

- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned.

Amusement Rides Attendant:

- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.
- Warn patrons of safety hazards and enforce rules and regulations in a positive and courteous manner.
- Assist guests in an out of rides which may include lifting children into seats and buckling seat belts/ safety harnesses.
- Operate ride controls, buttons, and switches which may be mechanical, computerized or a combination of both.

- Effectively respond to emergency situations.
- Prepare ride area for opening and closing each day which may include test runs of the ride.
- Keep all ride areas clean. This may include sweeping, scrubbing, mopping, dusting, polishing, power washing, vacuuming, waxing, and picking up trash.
- Control entry to ride areas by monitoring pass/ticket usage.

Food and Beverage:

- Food and Beverage employees may be responsible for handling sales which will include: taking correct orders, entering sales in a cash register, taking money, counting out correct change (coins/bills), giving change (coins/bills) to customers, and completing credit card transactions.
- maintaining and cleaning all Food Service areas including preparation tables, equipment, dishes, floors, supply areas, refrigerators, coolers, sales areas, and customer areas

Ticket Sales:

- Collect payment from guests and issue tickets for proper admission
- Operate Computer and Phone systems as required
- Responsible for answering guest questions

Guest Services:

- Guests may come to you with a variety of questions/problems
- Being professional in various situations will be crucial!

Retail Stores:

- Use computer system for purchases
- Count and return change appropriately
- Maintain customer information privacy

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$10

Eligible for Tips: No

Estimated weekly wages including tips: \$320

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 41 hours

Job-Specific Benefits:

Students receive a 25% discount at Food locations. Students are also provided with (3) work shirts and a fleece jacket.

JOB REQUIREMENTS

English Level required:**Advanced****Required to be 21+:** No**Previous Experience required:** No**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. •Attractions Workers will be required to stand or walk for long periods of time. •Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis. •Attractions workers may work in an indoor environment that may or may not have air conditioning where they will be exposed to humid temperatures. •Some Attractions workers will work in an outdoor environment with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. – It is VERY important to know that you will be outdoors in HIGH HEAT and SUN.

Job Training required: Yes

Length of job training:

3-5 days

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

The cost of the uniform is for the purchase of pants and shoes. You will need to have khaki pants or shorts but NO jeans! Non-skid shoes with a closed toe are also required. You will be provided with a shirt, hat and fleece jacket for free!

Cost of uniform: \$45

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

You are representing our business; we need you to look professional. Students must be neatly groomed, clean, neat and professional in appearance. No visible tattoos and no facial piercing (ear OK). Must have normal colored hair (no pink, blue, green...). Must bathe regularly and wear deodorant. No overbearing perfumes or colognes. Clean hygiene is a must. Men must have clean shaven face and women must wear hair tied back.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

The employer will provide you information on events in the area, and there are staff events planned. The employer will give you more information on that prior to the beginning of the season.

Local Cultural Offering:

For more information on events in the area, please visit <http://www.gatlinburg.com/events/>

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Employees will live in employer housing on-site! This will be a short walk or tram ride from the work site. If you are afraid of heights, do NOT use the tram! This is a great way to get to know a lot of other students! Outside guests are not allowed after 10pm. Also, relationships between building supervisors and employees living in the dorms are NOT allowed. Rooms are provided with items such as HDMI cables, there is zero tolerance for removing any of Ober's property at any time.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Students will have access to wifi to be able to call/ email CIEE.

Phone Service: Yes

Description:

Students will have access to wifi to be able to call/ email CIEE.

Kitchen facilities: Yes

Description:

Laundry facilities: Yes

Description:

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

This is a great opportunity to live in housing with lots of other J-1 students and American employees! It is right on the mountain close to the work site. You can access an air tram to get into town, and from there can take a trolley to a ton of fun activities in the area! Any housing requests need to be communicated with the Housing Manager when they arrive. They will be assigned their rooms at arrival.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$90

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

The deposit will be due in cash upon arrival. No exceptions!

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Deposits are refundable if students complete their work dates and leave housing in as clean condition as when they arrived.

Details About Deposit Refund:

In the final pay period.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Dorms are right on site.

ARRIVAL INFORMATION

Arrival Instructions:

You will want to fly into TYS - McGhee Tyson Airport. Transportation from TYS to Gatlinburg can be found here: www.yellowpages.com/gatlinburg-tn/airport-transportation.

- Uber- Around \$50
- AAA Dalton's Cab Company (865-429-8221) costs about \$65!!
- Cupid's Limo Service is another service that operate between Gatlinburg and The Airport.

A Taxi would be your best option. www.aboutthegreatsmokies.com/transportation.html

<http://www.tys.org/tys/pay-us-a-visit/taxis-limousines-and-buses/> There is also a ministry in Gatlinburg which offers services to students. You can contact Bill at 865-607-4076 or <http://smrm.org/contact-us/> for more information. It is cheaper to take a bus then a taxi, but be safe and take what is closest.

Be sure to have a plan of how you will get from the airport to your housing before you arrive in America – you want to be safe!

Other options are:

- Camelot Limousine 865-453- 3745 800-450-5005
- Cupid Limousine Service 718 East Parkway Gatlinburg, Tennessee 865-430-4008
- South Fork Limousine Service 865-429-5466
- Smoky Mountain Taxi www.smokymountaintaxi.org (865) 659-0151 AA All Right Taxi 865-429-3531

Suggested Arrival Airport:

McGhee Tyson Airport, TYS, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Comfort Suites Airport
140 Cusick Rd
Alcoa , Tennessee 37701
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

The employer can give you information on the best way to get to the Social Security office. Most students pool together for a cab, which will cost about \$65 total for the cab. If 4 students go together, it will be about \$16 per person one way.

Nearest SSA Office: Knoxville , Tennessee , Less than 50 miles

Other:

Wage Payment Schedule:

Students are paid using a paper paycheck until you receive your SS number.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

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Second Job Availability: Yes, likely

Applicable Company Policies:

We have a strict no cell policy while at work. Students are asked to leave their phones in their dorms or in a locker while at work.

COMMUNITY AMENITIES

Walking Distance from Housing:

Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library