

Pikes Waterfront Lodge

Pike's Waterfront Lodge is a family run business. We take great pride in offering the best possible customer service and listening to our guests. We read all customer comments and attempt to incorporate suggestions into the hotel and its operations. Our property consists of 180 rooms with 28 additional individual log cabins in beautiful Fairbanks, Alaska. Pike's sister properties include a working greenhouse and Pike's Landing fine and casual dining. We have hired Work and Travel students for many years and love welcoming them to this very popular destination in Alaska's 2nd largest city.

Reasons to join us at Pike's Waterfront Lodge

- Great wage of \$9.84 per hour
- Couples and groups of four encouraged to apply
- Enjoy the local area filled with arts and culture, entertainment, shopping, dining, sports, and more!
- Experience new people and places, and practice your English language skills with customers and co-workers

What our participants say

"I like my job because they treat me well and I have a good team of workers." F. Stamenkovic

"..we have such a wonderful time together. The place is lovely!" – G. Chapalova

Housing resources

Students have lived previously at these properties: [Sophies Station](#), Holiday House (907-479-6679  contact Lenny Regean), or [Midtown Apartments](#).

About Fairbanks, AK:

Fairbanks, Alaska; a diverse, distinct, and exciting city, is Alaska's second largest city. Fairbanks is one of Alaska's best year-round destinations with many exciting things to do during the long warm summer days. A wide range of activities are available in Fairbanks, including shopping, visiting art galleries; rafting or kayaking the meandering Chena River; golfing; fishing; snowmobiling; enjoying tours and attractions like Pioneer Park that celebrate the town's gold history; cross-country and Alpine skiing; wildlife viewing; soaking in hot springs; or even enjoying a locally brewed beer.

<http://www.explorefairbanks.com/>

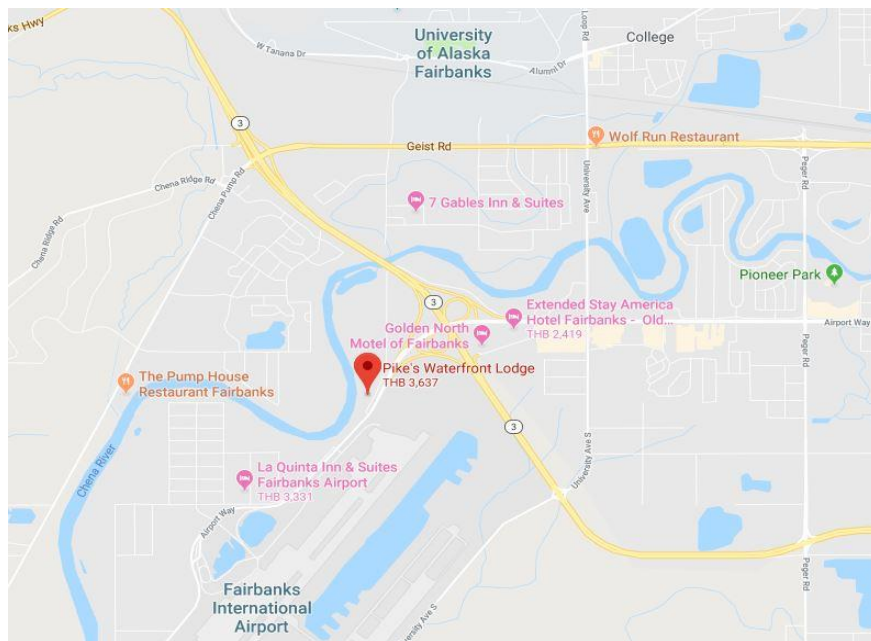
<http://www.travelalaska.com/Destinations/Communities/Fairbanks.aspx#>

Climate in Fairbanks, Alaska:

Fairbanks' climate is classified as subarctic though it borders on a humid continental climate, with long, cold winters, and short, warm summers. In summer, temperatures typically range between 70 and 50 °F (21 and 10 °C). At the summer solstice, Fairbanks receives 21 hours and 49 minutes of direct sunlight; after sunset, twilight is bright enough to allow daytime activities. Another one of Fairbanks' unusual occurrences is the prevalence of the aurora borealis, commonly called the northern lights, which are visible on average more than 200 days per year in the vicinity of Fairbanks.

For more info visit:

<http://www.pikeslodge.com>



How to Get There

Students **MUST** email employer their arrival information **AT LEAST** two weeks before they depart for the United States. Students should fly into Fairbanks Airport ([FAI](#)). Employer can provide transportation from the airport to the hotel. Upon arrival to Fairbanks Airport, please call Pike's Front Desk to arrange for pickup at 907-456-4500 ext. 0.

Pikes Waterfront Lodge

Fairbanks, AK



Company Biography

Pike's Waterfront Lodge is family run; we read all customer comments and attempt to incorporate suggestions into the hotel and its operations. Pike's take great pride in being dog and people friendly but not necessarily in that order. Pike's Riverfront Lodge is 180 rooms with 28 additional individual log cabins in beautiful Fairbanks Alaska. Pike's sister properties include a working greenhouse and Pike's Landing fine and casual dining. We have hired Work and Travel students for many years and are a very popular destination located in Alaska's 2nd largest city

Other Company Details

| | | | |
|--|----|--|----|
| Drug test required? | No | Do students complete an additional application upon arrival? | No |
| Does your company issue completion certificates? | No | If requested, will you evaluate the student's performance? | No |
| Any additional company details? | | | |

Worksite Location

| | | | |
|--|---------------------------------|------------------------------------|-------------------|
| Worksite location: 1850 Hoselton Road Fairbanks AK 99709 | | | |
| Nearest major city: | Fairbanks | Worksite setting: | Resort/Ocean/Lake |
| Nearest major airport: | Fairbanks International Airport | Distance to nearest major airport: | 1 mile |
| Additional worksite setting details: Pike's overlooks the Chena River. | | | |

Social Security

| | |
|--|---|
| Are students required to apply for a social security card prior to arriving at worksite? | No |
| Will the company assist students with their social security application? | No |
| Assistance detail: We provide transportation to and from the Social Security. | |
| Where is the nearest social security office? | Fairbanks |
| | Distance: 7 miles |
| How will students be paid until their social security card arrives? | They have to applied before they can begin working.(by check) |

Pikes Waterfront Lodge

Housekeeping Staff
Fairbanks, AK



Company Biography

Pike's Waterfront Lodge is family run; we read all customer comments and attempt to incorporate suggestions into the hotel and its operations. Pike's take great pride in being dog and people friendly but not necessarily in that order. Pike's Riverfront Lodge is 180 rooms with 28 additional individual log cabins in beautiful Fairbanks Alaska. Pike's sister properties include a working greenhouse and Pike's Landing fine and casual dining. We have hired Work and Travel students for many years and are a very popular destination located in Alaska's 2nd largest city

Work and Pay Details

Position title: Housekeeping Staff

Hourly wage: \$10.00

Tips? Yes

Description of position:

Clean rooms help in laundry and cleaning as needed. Cleaning rooms as guests depart from hotel. Correct errors identified by the inspector. Maintain an organized and stocked cart. Assist with other rooms (as needed and directed)

Housekeepers perform a combination of cleaning duties to maintain guest rooms and/or public hallway areas in a clean and orderly manner. Guest rooms may include: bedrooms, toilet/shower area, kitchen, living area, fireplace, and deck/porch. Job duties may include:

- Removing and collecting linens for laundering and transporting them to designated areas.
- Cleaning rugs, carpets, and upholstered furniture using vacuum cleaner.
- Dusting furniture and equipment.
- Emptying wastebaskets and cleaning them inside and out.
- Cleaning tiled floors with the use of brooms and mops.
- Using chemical-based products to clean tubs, sinks, countertops, mirrors, toilets, door panels and shower curtains.
- Replenishing trash bags, soaps, bathroom items, and other supplies.
- Transporting all trash and waste to disposal areas, as instructed.
- Removing items from refrigerator, stove, and microwave.
- Cleaning refrigerator, stove, microwave, and any additional appliances inside and out.
- Loading and unloading dishes from dishwasher, drying dishes, and putting them away in proper places.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned

Specific qualifications required:

Need to be able to communicate with the guests in the rooms. Understand the guests' needs and request. Work effectively as a part of a team. Previous experience is a plus but not a requirement.

- Due to the duties of this job, employees can't have allergies to cleaning chemicals or dirt/dust. Face masks may be provided, if needed.
- Must have the ability to read, write, and understand instructions given in the English language.
- Must have the ability to understand and respond to verbal instructions given in the English language.
- Housekeepers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, owners, guests, and members of the local community.

Estimated weekly wage (incl. tips):

\$320.00

Bonus: None

Conditions of bonus:

Average hours for last year's students?

38 Hours

Maximum weekly hours allowed:

40 Hours

Minimum average number of hours?

32 Hours

Possibility of getting more than average hours:

Average

Students get the most hours in:

June, July and August are all about the same.

Students get the least hours in:

September

How often are students paid?

Every Two Weeks

Do you pay overtime?

Yes

If yes, after how many hours per week do you pay overtime?

40 Hours

Does your company only operate weekends before or after specific dates?

No

Work and Pay Details

If yes, what are the dates?

We never close we are open 24 hours a day 7 days a week.

The schedule will be 5-6 days per week and will include weekends. Students will not work overnight

Position location: 1850 Hoselton Road Fairbanks AK 99709

Other Job Details

Minimum english level: Intermediate

Description of working conditions: Yes this job requires a lot of walking.
We have 28 log cabins, they are outdoors.

- All housekeepers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending at the knee to clean.
- Housekeepers will be required to walk or stand for long periods of time, push or pull a linen cart (up to 100 lbs), lift up to 40 lbs on a repeated basis.
- All housekeepers will be required to use chemical-based cleaners.
- Housekeepers are required to work in small spaces such as shower and toilet areas.
- Employees must be able to work continuously in an indoor environment.
- Employees may, on occasion, be exposed to outdoor elements such as rain, cold temperatures, or high heat and humidity.
- Employees may be moved to other work areas as needed

Will job duties be different at the beginning of the season? No

If yes, provide details of specific job duties: Willing to do a variety of job duties able to meet employer's professional grooming standards demonstrate good customer service skill able to complete tasks in a timely manner. You must be able to life and move heavy items able to interact with guest in a professional and helpful manner to adapt to a revolving work schedule able to work effectively as part of a team.

Uniform and Grooming Requirements

| | | | |
|---|-----|--|---------|
| Are students required to wear a uniform? | Yes | If yes, what is the cost of the uniform? | \$50.00 |
| Are uniform laundry services available? | No | If yes, what is the cost of the laundry service? | \$0.00 |
| Do students need to purchase specific clothing or footwear? | Yes | Details of purchasing required clothing or footwear: Housekeeping: 2 uniform are provide for housekeeping only, they need to have brown or beige tennis shoes non-marking (NO SANDALS, NO BOOTS) This money can be refunded if the uniform is returned in good condition. Name tags will cost \$10.00 if they are lost. Kitchen Workers: They need to have a white blouse and plack slacks, black shoes nonslip sole. (uniform not provide for kitchen workers) | |
| Do you have company grooming requirements? | No | Details of company grooming requirements? That you are cleaned and showered, personal hygiene etc. deodorant. Your uniform need to be cleaned and not wrinkled. | |

Other Company Details

| | | | |
|--|-----|--|-----|
| Company hires couples? | Yes | Company hires groups of up to 4? | Yes |
| Drug test required? | No | Do students complete an additional application upon arrival? | No |
| Does your company issue completion certificates? | No | If requested, will you evaluate the student's performance? | No |
| Any additional company details? | | | |

Training Information

| | | | |
|--|-----|----------------------------------|---|
| Is job training required? | Yes | Length of training: | 1 to 2 weeks depending on how fast they pick it up. |
| Are students paid during training? | Yes | Hourly pay rate during training: | \$10.00 |
| How many hours per week are students likely to receive during training period? | 32 | | |

Any other details?

Minimal tips can be expected. Envelopes are provided in rooms to provide guest the option of leaving tips.

Participants will be scheduled on a regular basis for 30 to 40 hours per week. Overtime is possible but not guaranteed. Overtime will be assigned on as-needed basis only. Overtime, if assigned, may be in a different position or department.

Worksite Location

| | |
|--|---|
| Worksite location: 1850 Hoselton Road Fairbanks AK 99709 | |
| Nearest major city: Fairbanks | Worksite setting: Resort/Ocean/Lake |
| Nearest major airport: Fairbanks International Airport | Distance to nearest major airport: 1 mile |
| Additional worksite setting details: Pike's overlooks the Chena River. | |

Standard Arrival Information

| | |
|--|--|
| Are students required to arrive or depart on specific dates? No | |
| Details of required arrival or departure dates: | |
| Mode of transportation: Employer will arrange pick-up | Students must arrive between these hours: 24 hours a day |
| Cost: Not Specified | |
| Other details: Employer can provide transportation from the airport to the hotel. Upon arrival to Fairbanks airport, please call Pike's Front Desk to arrange for a pick-up at 907-456-4500 ext.0 | |

After Hours Arrival Information

| | |
|--|---|
| General information: Shuttle runs 24 hours | |
| Name of accommodation: Pike's Waterfront Lodge | Accommodation address: 1850 Hoselton Road Fairbanks, AK 99709 |
| Cost per night: Not Specified | |
| Best way to travel from airport to overnight accommodation: Pike's shuttle | |

Social Security

| | |
|--|-------------------|
| Are students required to apply for a social security card prior to arriving at worksite? No | |
| Will the company assist students with their social security application? No | |
| Assistance detail: We provide transportation to and from the Social Security. | |
| Where is the nearest social security office? Fairbanks | Distance: 7 miles |
| How will students be paid until their social security card arrives? They have to applied before they can begin working. (by check) | |

Housing Details

| | |
|---|--|
| Is housing provided? No | If not, will you assist students in finding housing? Yes |
| Are there affordable housing options in the area? Yes | |
| Housing options in the area: Upon arrival participants are allowed to stay one night at Pike's free of charge if room is available. This is not guaranteed" communicate with employer in advance Participants who choose this job are required to secure their own housing. It is highly recommended that you secure the housing prior to arrival. A list of housing options you can call or email for reservations. | |

Housing Details

| | | | |
|---|---|-------------------------------|-----|
| Local housing resources: | <p>Craigslist Word of Mouth Local Newspapers</p> <p>Some people have lived at the following locations:</p> <p>Holiday House 655 University Ave Fairbanks, CA 99709 907.479.6679 Lenny Regean</p> <p>Sophies Station 1721 University Ave CO1 sophie@jlproperties 907.479.8124</p> <p>Jillian Square 3000 Davis Rd jillian@jlproperties.com</p> <p>Fairview Manor 1260 Airport Way #3A2 fairviewmanor@gci.net</p> <p>Midtown Apartments 950 Gilmore St 907.451.9335 tammy.cenek@yahoo.com</p> | | |
| Housing address: | N/A | | |
| Is the student required to sign a separate housing contract? | N/A | | |
| Type of housing provided: | N/A | Number of students to a room: | N/A |
| Housing details: | N/A | | |
| Do you offer co-ed housing? | N/A | | |
| Cost of housing - per week: | N/A | Includes utilities? | N/A |
| Are housing costs deducted from paycheck? | N/A | | |
| Is a housing deposit required? | N/A | Amount of housing deposit: | N/A |
| Instructions for payment of housing deposit: | N/A | | |
| Housing deposit due date: | N/A | Is deposit refundable? | N/A |
| Conditions of deposit refund: | N/A | | |
| How will deposit be refunded? | N/A | | |
| Are students required to live in provided housing upon arrival? | N/A | | |
| During their work stay, can students find alternate housing? | N/A | | |
| If yes, is there a penalty? | N/A | | |

Transportation to/from Worksite

| | | | |
|---|---|---|----|
| Method of transportation to worksite: | You will have to purchase a bike or car or ride the bus. | | |
| Distance to worksite: | unknown | Is worksite within walking distance of housing? | No |
| Cost of public transportation to worksite: | Not specified | | |
| Details of public transportation to worksite: | Local bus transportation is available within Fairbanks, Alaska. www.co.fairbanks.ak.us/transportation.com | | |
| Cost of transportation to worksite provided by employer: | Not specified | | |
| Details of transportation to worksite arranged by employer: | When accepting this position understand that you'll need to find your own transportation between the housing and job. | | |
| Cost of arranging own transportation to worksite: | Not specified | | |
| Details of arranging own transportation to worksite: | | | |

